NH Department of Health and Human Services

129 Pleasant Street, Concord, New Hampshire 03301-3852
www.dhhs.nh.gov
1-800-852-3345 TDD-NH Relay 7-1-1

10/2024

Contact List for Constituent Referrals *(subject to change)*

Office of the Commissioner

Lori Weaver, *Commissioner* 603-271-9545
Email: Lori.A.Weaver@dhhs.nh.gov

Morissa Henn, *Deputy Commissioner* 603-271-9446
Email: Morissa.S.Henn@dhhs.nh.gov

Ann Landry, *Associate Commissioner* 603-271-9541
Email: Ann.H.Landry@dhhs.nh.gov

Chris Santaniello, *Associate Commissioner* 603-271-5023
Christine.L.Santaniello@dhhs.nh.gov

Patricia Tilley, *Associate Commissioner* 603-271-5741
Email: Patricia.M.Tilley@dhhs.nh.gov

Jonathan Ballard, MD, *Chief Medical Officer* 603-271-9200
Email: Jonathan.R.Ballard@dhhs.nh.gov

David Wieters, *Chief Operating Officer* 603-271-9529
Email: David.E.Wieters@dhhs.nh.gov

Scheduling for Commissioner & Deputy Commissioner

Kelly Cote, *Office Manager* 603-271-9300
Email: Kelly.M.Cote@dhhs.nh.gov

Scheduling for Associate Commissioners

Kathie Capron, *Executive Assistant* 603-271-9445
Email: Kathleen.A.Capron@dhhs.nh.gov

Communications

Jake Leon, *Director* 603-271-9290
Email: Jake.Leon@dhhs.nh.gov

Human Resource Management

Barbara McCann, *Director* 603-271-9017
Email: Barbara.A.McCann1@dhhs.nh.gov

Information Services

Ernie Gillan, *Interim Director* 603-271-9695
Email: Ernest.G.Gillan@dhhs.nh.gov

Finance & Procurement

Nathan White, *Chief Financial Officer* 603-271-9246
Email: Nathan.White@dhhs.nh.gov

Intergovernmental Affairs

Krista Morris, *Director* 603-271-9468
Email: Krista.S.Morris@dhhs.nh.gov

Program Quality & Integrity

Meredith Telus, *Director* 603-271-9622
Email: Meredith.J.Telus@dhhs.nh.gov

Program Quality

Susan Drown, *Director* 603-271-9204
Email: Susan.L.Drown@dhhs.nh.gov

Program Integrity

Tashia Blanchard, *Director* 603-271-8763
Email: Tashia.A.Blanchard@dhhs.nh.gov

Legal and Regulatory Services

Melissa St. Cyr, *Chief Legal Officer* 603-271-9282
Email: Melissa.A.St.Cyr@dhhs.nh.gov

Frank Nachman, *Chief Legal Counsel* 603-271-9228
Email: Frank.D.Nachman@dhhs.nh.gov

Administrative Appeals Unit

Heather Cremmen, *Manager* 603-271-0198
Email: Heather.Y.Cremmen@dhhs.nh.gov

Administrative Rules Unit

Allyson Raadmae, Administrator 603-271-9604
Email: Allyson.E.Raadmae@dhhs.nh.gov

Estate Recoveries Unit

Janelle Laylagian 603-271-9227
Email: Janelle.Laylagian@dhhs.nh.gov

Legislative Affairs

John Williams, *Director* 603-271-9395
Email: John.L.Williams@dhhs.nh.gov

Licensing and Certification (child care, health facilities)

Doreen Shockley, *Manager* 603-271-9645
Email: Doreen.P.Shockley@dhhs.nh.gov

Ombudsman

Jennifer Jones 603-271-3948
Email: Jennifer.R.Jones@dhhs.nh.gov

Office of the Long-term Care Ombudsman

Susan Buxton 603-271-4704
Email: Susan.C.Buxton@dhhs.nh.gov

Other Important Referral Numbers

Client Services: 1-800-852-3345 x9700
Elder Abuse and Neglect: 1-800-949-0470
Homeless Hotline of NH: 1-866-444-4211
Child Abuse and Neglect: 1-800-894-5533
NH 2-1-1 *(general information and referrals)*: 1-866-444-4211
ServiceLink *(for elders and adults with disabilities)* : 1-866-634-9412

Mission Statement: *To join communities and families in providing opportunities for citizens to achieve health and independence.*

DHHS Contact List for Constituent Referrals *(continued)*

Medicaid Services
(administers Medicaid services and conducts research on health care and related issues)

Henry Lipman, *Director* 603-271-9434
Email: Henry.D.Lipman@dhhs.nh.gov

Rob Berry, *Legislative Liaison* 603-271-9661
Email: Robert.F.Berry@dhhs.nh.gov

Dawn Tierney, *Legislative Liaison* 603-271-9315
Email: Dawn.I.Tierney@dhhs.nh.gov

Long Term Supports and Services
(administers long term support and services for developmental disabilities and elderly and adult services)

Melissa Hardy, *Director* 603-271-0643
Email: Melissa.A.Hardy@dhhs.nh.gov

Developmental Services
(services to individuals with developmental disabilities, acquired brain disorders, and children and adolescents with chronic health conditions)

Jessica Gorton, *Administrator* 603-271-8942
Email: Jessica.D.Gorton@dhhs.nh.gov

Melissa Nemeth, *Legislative Liaison* 603-271-5144
Email: Melissa.M.Nemeth@dhhs.nh.gov

Adult & Aging Services
(community services, veterans, nursing home and residential care)

Wendi Aultman, *Administrator* 603-271-9068
Email: Wendi.J.Aultman@dhhs.nh.gov

Brian Clark, *Legislative Liaison* *603-271-9202*
Email: Brian.Clark@dhhs.nh.gov

Client Services: 1-800-351-1888 ext. 7845

Behavioral Health

Katja Fox, *Director* 603-271-9406
Email: Katja.S.Fox@dhhs.nh.gov

Mental Health Services
(services for adults and seniors with mental health needs, aging issues and disabilities)

Carolyn Lewis, *Bureau Chief* 603-271-8378
Email: Carolyn.B.Lewis@dhhs.nh.gov

Substance Use Disorder Services
(community services for the prevention and treatment of substance use disorders)

Jill Burke, *Bureau Chief* 603-271-6108
Email: Jill.A.Burke@dhhs.nh.gov

Jenny O'Higgins, *Legislative Liaison*
Email: Jennifer.O'Higgins@dhhs.nh.gov

Children's Behavioral Health
(services for children with mental health needs and disabilities)

Daryll Tenney, *Director* 603-271-5075
Email: Daryll.C.Tenney@dhhs.nh.gov

Homeless & Housing Services
(services to homeless individuals and housing needs)

Melissa Hatfield, *Administrator* 603-271-9197
Email: Melissa.L.Hatfield@dhhs.nh.gov

Jenny O'Higgins, *Legislative Liaison*
Email: Jennifer.O'Higgins@dhhs.nh.gov

Glencliff Home
(nursing home care for adults with emotional and behavioral needs)

Todd Bickford, *Chief Executive Officer* 603-989-5203
Email: Louis.T.Bickford@dhhs.nh.gov

New Hampshire Hospital
(hospital and residential care for people with severe mental illness)

Ellen Lapointe, *Chief Executive Officer* 603-271-5200
Email: Ellen.M.Lapointe@dhhs.nh.gov

Cynthia Babonis, *Legislative Liaison* 603-271-5350
Email: Cynthia.F.Babonis@dhhs.nh.gov

Children, Youth and Families
(adoption, child abuse and neglect, child care, domestic violence, foster care, and juvenile justice services)

Marie Noonan, *Director* 603-271-4455
Email: Marie.E.Noonan@dhhs.nh.gov

Susan Larrabee, *Legislative Liaison* 603-271-4694
Email: Susan.N.Larrabee@dhhs.nh.gov

Economic Stability

Karen Hebert, *Director* 603-223-4812
Email: Karen.E.Hebert@dhhs.nh.gov

Child Support Services
(collection of child support payments)

Lisa Dekutoski, *Administrator* 603-527-5937
Email: Lisa.M.Dekutoski@dhhs.nh.gov

Matt Hayes, *Legislative Liaison* 603-271-4808
Email: Matthew.J.Hayes@dhhs.nh.gov

Client Services: 1-800-852-3345 ext. 4427

Family Assistance
(client-centered services for access to financial and medical assistance including long-term care and supplemental nutrition assistance)

Debra Sorli, *Administrator* 603-419-0104
Email: Debra.E.Sorli@dhhs.nh.gov

Brian Clark, *Legislative Liaison* *603-271-9202*
Email: Brian.Clark@dhhs.nh.gov

Client Services: 1-800-852-3345 ext. 4238

Public Health Services
(health education, disease prevention, public health lab, communicable diseases)

Iain Watt, *Director* 603-271-4526
Email: Iain.N.Watt@dhhs.nh.gov

Abby Rogers, *Legislative Liaison* 603-271-4593
Email: Abigail.Rogers@dhhs.nh.gov